

**LIVE**

# PAINT & PANEL GAME CHANGERS

#applive



**CLAIRE MADDEN**

Social Researcher  
& Demographer,  
clairemadden.com



**SHAUN JANKS**

CEO, DingGo



**MAXINE COLLIGAN**

World Skills Car Painting  
Champion, Gemini

**FRIDAY 11TH  
OCTOBER  
2019**

**ARTS CENTRE,  
MELBOURNE**



**JAMES NGUYEN**

H&M Malaga Smash Repairs WA



**BRIAN HILL**

SVP & MD of Business  
Development ANZ Insurance  
Solutions, Verisk



**NIKKI GERLING**

Executive GM – Automotive  
Aftermarket, Bosch Oceania



**TAYLOR CUTLER**

Director of Marketing ANZ,  
Podium



**MARK HADAWAY**

former Editor,  
UK Bodyshop Magazine



**HEATH FRANCIS**

Training Academy Manager,  
Porsche



**MARK CZVITKOVITS**

CEO, I-Car Australia



**IAN TULLOCH**

Executive Manager, Supply Chain,  
IAG Australia



**SANDRA NOACH**

Managing Director,  
iQ BodyGroup



**WAYNE PHIPPS**

Wayne Phipps Smash Repairs

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**FRIDAY 11TH OCTOBER 2019**  
**ARTS CENTRE, MELBOURNE**

## MIDDAY - REGISTRATION & LUNCH

### 12:35PM - WELCOME

**Sam Street**, Editor, Australasian Paint & Panel

### 12:40PM - KEYNOTE ADDRESS - IS THE COLLISION REPAIR INDUSTRY GEARED UP FOR MILLENNIAL DEMANDS?

**Claire Madden**, Social Researcher & Demographer,  
clairemadden.com

### 1:25PM - PANEL - MILLENNIALS

Moderator - **Sam Street**, Editor, Australasian Paint  
& Panel

**Shaun Janks**, CEO, DingGo

**Maxine Colligan**, World Skills Car Painting  
Champion, Gemini

**James Nguyen**, H&M Malaga Smash Repairs WA

**Ian Tulloch**, Executive Manager, Supply Chain, IAG  
Australia

### 1:40PM - TOMORROW'S TECHNOLOGY TODAY

**Brian Hill**, SVP & MD of Business Development  
ANZ Insurance Solutions, Verisk

### 2:05PM - ADAS

**Nikki Gerling**, Executive GM - Automotive  
Aftermarket, Bosch Oceania

### 2:30PM - INCREASE WORD OF MOUTH FOR YOUR SHOP WITH ONLINE REVIEWS

**Taylor Cutler**, Director of Marketing ANZ, Podium

## 2:55PM - AFTERNOON TEA

### 3:20PM - SPECIAL VIDEO PRESENTATION

**Mark Hadaway**, former Editor, UK Bodyshop  
Magazine

### 3:30PM - THE TAYCAN - ELECTRIFICATION STRATEGY

**Heath Francis**, Training Academy Manager, Porsche

### 3:45PM - HOW AND WHEN YOU NEED TO GEAR UP AND TRAIN TO REPAIR ELECTRIC CARS

**Mark Czvitkovits**, CEO, I-Car Australia

### 3:55PM - PANEL - GAME CHANGERS

Moderator - **Sam Street**, Editor, Australasian Paint  
& Panel

**Shaun Janks**, CEO, DingGo

**Sandra Noach**, MD, iQ BodyGroup

**Wayne Phipps**, Wayne Phipps Smash Repairs

### 4:25PM - CLOSING ADDRESS

**Sam Street**, Editor, Australasian Paint & Panel

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